

Contact Us with Accessibility Concerns

Please do not include any sensitive information related to digital products in this form, such as account passwords or payment information.

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Your Name:
Email Address:
Phone Number:

What type of accessibility concern do you have?

Please let us know how best we can assist you.

I am requesting an accommodation and/or technical assistance to access a webpage, document or application.

I have a comment or general question about digital accessibility.

I want to report a technical error.

I was not able to access a webpage, document or application.

I would like to request assistance in ASL.

I need a communication or other auxiliary aid.

I need a physical accommodation.

I need an accommodation for an activity, program or service.

I have a grievance or complaint.

Other.

Please describe the issue and how we can best assist you.
If this request relates to a digital accessibility concern, please include the webpage where you encountered the problem, as well as what type of device (PC, tablet, phone) you were using, and any assistive technology you use to access the city's website (speech to text, screen reader, magnifier, etc.).
Would you like someone from the city to contact you in response to this concern?
□ Yes.
□ No.
If your concern is with the format of web content or documents, and you would like to receive this information in an alternative format, please indicate your preferred format below.